Vysapuri, Bandlaguda Post:Keshavgiri, Hyderabad-500 005, Telangana INDIA Tel: 040-64596979,20020773, Fax: 040-24455003

E-mail: principal.mahaveer@gmail.com,

Website: www.mist.ac.in,



Student Grievance Redressal Cell

The Student Grievance Redressal Cell (SGRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the online and grievance/ suggestion box. The institution aims at solving the grievances of the students within stipulated time.

Objectives:

The Student Grievance Redressal Cell has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further solidification the bond of the students with the institution by providing them with all kind of facilities to a satisfaction level for preservingaappropriate ambience of academic teaching and learning.

According to the UGC (Grievance Redressal) Regulations, composition of the Grievance Redressal Committee

Sr.No	Name	Designation
1.	Dr B V Sanker Ram	Chairman
2.	Dr B Nageshwara Rao	Convenor
3.	Dr J Malla Reddy	Jt. Convenor

Scope:

The students may lodge grievance about any academic and non- academic matters related to -

- Timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination and scholarship related matters.
- to dues and payments for various items from the library, hostels and other financial matters.
- certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers and any other offensive activity.
- Further cell has provide student to complain on matters like sexual harassment and ragging within the institution.

Procedure for lodging complaint:

- The students can lodge their grievance through online mechanism in the link provided Online Link for lodging grievance.
- The students may feel free to drop the writing (can be anonymous if required) in the grievance/suggestion box which is installed at principal office.
- The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.

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E-mail: principal.mahaveer@gmail.com,

Website: www.mist.ac.in,



Mechanism of the GRC-

- Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students.
- The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one student.
- Post receipt of the complaint/application the committee will decide on the merit of case regarding scope of further discussion investigation and act promptly.
- The GRC may mediate between complainant and defendant against who the complaint has been made, if required.
- GRC shall consider redressing of grievances within a reasonable time.
- The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

PRINCIPAL

MAHAVEER

INSTITUTE OF SCIENCE & TECHNOLOGY

Bandlaguda, Hyd-500 005.

Vysapuri, Bandlaguda Post:Keshavgiri, Hyderabad-500 005, Telangana INDIA Tel: 040-64596979,20020773,,Fax: 040-24455003

E-mail: principal.mahaveer@gmail.com,

Website: www.mist.ac.in,



STUDENT GRIEVANCES REPORT

GRC has observed and resolved various issues related to student through a mechanism, a brief report has been prepared about the complaints are as follows;

Complaints:

SL NO	NAME	DEPARTMENT	Complaint date	Resolving date
1	Tanushree	Aero	30-08-18	31-08-18
2	T Haripasad	IT	14-02-21	18-02-21
3	Aravind Joshi	ECE	16-12-20	16-02-20
4	R Vaishnavi	IT	24-07-19	27-07-19
5	B Akshay Reddy	IT	24-07-17	25-07-17
6	CH Chaitanya	IT	15-01-19	18-01-19
7	B Upendra	IT	27-09-18	01-10-18
8	V Devendhar	IT	27-07-18	30-07-18
9	Spandana	Aero	12-07-18	13-07-18
10	Byreddi Sridevi	ECE	18-09-18	20-09-18
11	A Shiva Kumari	ECE	23-12-16	24-12-16
12	K Bharath	ECE	16-09-17	17-09-17
13	N Jaswanth	ECE	06-07-20	08-07-20
14	C Tejaswini	ECE	07-06-21	08-06-21
15	B Nagaraju	MECH	08-03-21	08-03-21
16	B Shasidhar	MECH	05-08-20	06-08-20
17	B Gupta	MECH	04-07-19	05-07-19
18	V Vijay Bhaskar	MECH	15-03-17	16-03-17



From: Adnan Ahmed, 17E31A2104, Department of Aeronautical Engineering. MIST.

The HOD, Department of Aeronautical engineering, MIDST, Hyderabad-500005.

Sub! Grievance Letter - Reg.,

Respected 89%

9 Adran Shmed. 8 Fudent of Aeronautical engineering defortment bearing Roll. No. 17E3 1A2104. unknowingly used hose pipe to remove cap/hat. I don't know that i Should not use that up on the counselling by N. Mohesh no agon more that with pithing mo on I would truck that hose pipe & s wort last others to. kendly accept my apology.

Thorax you

Yours Truly. Adran Shmed 17E31A2104.

Hydranabad 13, sept 2017.

The HOD Liv,

Brahaveer College,

Bandlaguda.

Hydrabad,
Sir,
Jam B. Dhrura Kumar Croud. I have shortage of attendence percentage and

I have not paid the fee!s, please give me permission to attend the mid enams, and

7 will pay my fee's on 21 sq 2017.

Thanking you

Your's Respectively.

y1.77 not forme pees

· B. Dhruva laumar gord 15E31A2104 Acconautical.

27 No Vember, 2021 10, THE HOD, Defautment of Aeronautical Engineering, MIST, HYD - 500005 SubJect- Crievance - Keg., Jam Hammad Quardi of Second Year Aero Branch Bearing Roll no: 20 E 31A2122 15 Committing that I would be discplined in the class and attend the classes with Full obedience. Gide to a clept this letter and offer mens another chance to improve myself were so Thin Broad way repeteded agent

Marke

Your Truly, Hammad Quader (Jugolei

Cell: 7799624837

LETTER FROM COLLEGE TO PARENTS REGARDING STUDENT'S SUSPENSION AND RECOMMENDATION FOR HEARING

Date: 26/07/2018

Dear Parent.

Sai Gopi Krishna (16E35A2101), Jyothsna Devi(16E35A2102), Zamankhan (15E31A2120), Naresh (15E31A2109), Nidhi Singh (15E31A2114), Faiyz (14R21A2150), Poorna chandar (15E31A2108)

You are being notified in writing that your son/daughter, name, has been suspended from college for seven days. I am requesting a hearing with the Officer at the Student Services office, to examine the possibility of extending this suspension. The reason for this suspension is because of the following incident:

Student has violated the following sections of the Student Code of Conduct:

Level III

003-100 INDENCENT BEHAVIOUR IN COLLEGE 003-116 INFRA STRUCTURE DAMAGING.

During the student's suspension, he/she may not return to college or attend/participate in any college related activities.

You may request homework through student's counselor. I will check with his/her teachers concerning his/her end of semester exams and notify you if these can be rescheduled.

If you have any questions, please call me at (9700509102).

Respectfully yours,

MIST,

A. Rangareddy



MAHAVEER INSTITUTE OF SCIENCE & TECHNOLOGY

(Approved by AICTE, Affiliated to JNTU, Hyd) Vyasapur, Bandlaguda, Post : Keshavgiri, Hyderbad - 500 005.

DEPARTMENT OF AERONAUTICAL ENGINEERING

➤ Grievance: students are lagging with personality development skills

Response: students have CRT program to improve their personality development skill and goal setting skills.

> Grievance: Many of the students are away from their home, they are facing health problems.

Response: college is providing health camp with regular health check ups.

> Grievance: students facing problem due to outside food.

Response: we are providing home made food in our canteen

> Grievance: problems due to pollution in the college

Response: We have pleasant atmosphere with greenery around the college to avoid pollution

> Grievance: teaching is lagging behind due to lack of technology.

Response: we have projector halls for teaching students to attain technical standards. and talks are going with management to have projectors for every class.

ra in the commence of the contract of the cont

Exertained and Lander Francisco Brancisco and and

I Commission Charles a Commission of the

2018 Europe Shear Shear Control

Dt: 23-07-2018 Hyderabad.

10

The thead of the deportment, Aeronautical deportment, MIST.

Jir, P. Suryansh sagar 1988/A2127

of IV year, Shrowani madam is not allowing

me to the class, as I didnot attend

the classes till now and want your permission to continue in the class.

370 penod 20/2

yours obediently.
P. Surjansh sogan.
14831A212A.



MAHAVEER INSTITUTE OF SCIENCE & TECHNOLOGY

(Approved by AICTE, Affiliated to JNTU, Hyd)

Vyasapur, Bandlaguda, Post : Keshavgiri, Hyderbad - 500 005.

DEPARTMENT OF AERONAUTICAL ENGINEERING

STUDENTS GRIEVANCES/REQUIREMENTS Academic year 2017 - 2018

> Grievance: Gender and race problems in the class room

Early days when the classes begins, students have introduction classes, so that they interact with their classmates very and they never face such problems in the further conveniently semesters.

> Grievance: Falling short of attendance due to sports

Response: students who participate in the college tournaments and other Competitions will be given additional sports attendance.

> Grievance: Personality conflicts between student and instructor.

्राताः सर्वे भव Response: if students are unable to follow the teaching of a faculty , change of faculty is done depending upon the faculty feedback, or students who are unable to follow particular faculty are added into the bridge course for repetitive classes

CONTRACTOR BUTTER > Grievance: Mental health of a student

Response: students who come from remote areas and less standard of +2 education may lead students to mental stress seeing the high standards of the college, such students will be given counseling to reduce the stress of the student. Jours of the Miles Ber model

新的人的内容。第1 7mm的新疆和加州之中的19 > Grievance: Poor time management skills

Response; There are countless number of times when college students say that they were up to 3am typing an assignment or Little Compagnity and and the Parish of

DECEMBER OF THE PERSONS

Sub: Complaint letter

Sir, I,
I am writing this letter to complain about projector switch bouls
damage which leads to follow projector band.
Clases

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

To

Journed & solarem

Name:

Dr.S.R.Dhineshkumar, M.E., Phd. Head of the Department Department of Aeronautical Engg.

Department of Aeronautical Engg.

RINCIPAL

Randiaguda, Hyd-800 005.

Sub: Complaint letter

-			
		v	
0	ч	ı	٠,

1, That Prasad, Student of IT Dept. studying in the Final year

I am writing this letter to complain about fam is not working in classroom

201

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

A. Nar da Copal Reddy

A. Nar da Copal Reddy

A. Nar da Copal Reddy

Associate Professor and rechnology

Mahaveer Institute of Science and rechnology

Mahaveer Institute of Science and rechnology

Mahaveer Institute of Science and rechnology

forwarded to maintence department for and conducted meeting with the concern and problem has been Resolved on 12-02-2021

Yours Faithfully,

Name: T. Hari Prasad

Kinly

PRINCIPAL
MAHAVEER
INSTITUTE OF SCIENCE & TECHNOLOGY
Bendlaguida, 11/47-500 005.

Date: 16/12/2020

To The Principal, MIST, Bandlaguda, Hyderabad.

Sub: Complaint letter

Sir,	AnavindJashi		~d	
	1, 17E31A0406	, Student of EUE	Dept. studying in the3^	Year
l am	writing this letter to complain about			200
			-tin	ne_

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Issue has been taken
into consideration called
the concerned person [Attender]

† problem has been resolved.
immediately

Yours Faithfully,

A

Name

PRINCIPAL

PRINCIPAL

MANAVEER

MATITUTE OF SCIENCE & TECHNOLOGY

Bandlaguda, Hyd-500 005.

Date: 29-07-2019

Sub: Complaint letter

1. R. Walshnairi, s				
am writing this letter to complain about_	Two	benches	were	broteri

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

A Manda Gopal Reddy

A Manda Gopal Reddy

Associate Profession Cost fechnology

Associate Profession Cost fechnology

Hyderabeury

forwarded to maindainance
depostment and conducted
a meeting with the concern
and problem has been Rubial
on 27-07-2019

Yours Faithfully,

Name: R. Malshnavi

Khily

PRINCIPAL
MAHAVEER
INSTITUTE OF SCIENCE & TECHNOLOGY
Bandlaguda, Hyd-500 005

Date: 24/7/2017.

To The Principal, MIST, Bandlaguda, Hyderabad.

Sub: Complaint letter

1, Bo Aksha	y Redely, Str	udent of <u>IT</u>	_Dept. study	ing in the	4+15	Year
I am writing this letter to						
Washnoom.		,				

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Need of Departmens · Meriment of Information Technology of a relate of cience & Technolog · Maguda Poe Keshavagiri

Torwarded to maintenera Department. Descre has been resolved on 25/07/2017

dapabage

Yours Faithfully,

Name: B. Akshay Reddy

PRINCIPAL MAHAVEER INSTITUTE OF SCIENCE & TECHNOLOGY dandlaguda, Hid-500 005.

Sub: Complaint letter

Sir,				-1	
i. Che Chaslanya	Student of 17	Dept. stud	lying in the	3rd	_Year
l am writing this letter to complain about					
class hoom nodos	U		V		

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Menx

A. Nanda Gopal Reddy
M.S. (Phd.)
Associate Professor Dept. of IT
Mahaveer institute of Science and Technology
Hydersbad-5.

forwarded to not real nance department and conducted a mething with the concern and problem has been Resolved on 188-01-2019

Name: ChoChastanya

Yours Faithfully,

PRINCIPAL
MAHAVEERA
INSTITUTE OF SCIENCE & TECHNOLOGY
Bandlaguda, Hyd-500 00s.

Sub: Complaint letter

1, B. Upendra	, Student of <u>TT</u> Dept. studying in the <u>4th</u> y	ear
l am writing this letter to complain about	No Proper ventilation, Two	
benches were	bioken	

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

· Owner,

Mend of Department

ment of information Technology

intuite of science & Technolog

mends Pos. Keshavaşiri

Tocuarded to Maintainine

Dipartment and coordicted

a meeting with the concern

and problem has been heroland

on oilio 2018

Yours Faithfully,

Name: Buperdoa

PRINCIPAL
MAHAVEER
MAHAVEER
MAHAVEA
MITTITUTE OF SCIFFICE & TECHNOLOGY
Bandlaguda, Hyd-500 oos.

Sub: Complaint letter

Sir,			TV
V. Devendhar	Student of 17	_Dept. studying in the	Year Year
I am writing this letter to complain about_	Requested	to dean	the
60 alfamms	V		

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

ticad of Department of Information Technology 17. " stude of science & Technology y adlaguda Poer Kestiavegta

torwarded to maintenente Department Tissue has been helded on solt 2018

Yours Faithfully,

Name: V. Devendtax Khuly

PRINCIPAL MAHAVEER INCLUDE OF SCIENCE & LICHMOTORA

Date: 12/07/2018

Sub: Complaint letter

Sir,
1, Spandana, Student of Aero Dept. studying in the TT Year
I am writing this letter to complain about Two fans in the 38d
Leas room so: 335 is not waking properly.

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

towarded to EEE Hood.

Towarded to EEE Hood.

This hinde electrice in the electric in

Yours Faithfully,

Name:

MOTHUTE OF SA SAL

THO CONDENSON TO STATE OF THE S

Dr.S.R.Dhineshkumar, M.E., Phd. Head of the Department Department of Aeronautical Engg. Vysapuri, Bandlaguda Post:Keshavgiri, Hyderabad-500 005, TELANGANA INDIA Tel: 040-64596979,8978380692,Fax: 040-24455003 E-mail: e3hod.mech@gmail.com, Website: www.mist.ac.in.

MAHAVEER

Approved by AICTE, Affilitated to JNTUH, Hyd.

DEPARTMENT OF MECHANICAL ENGINEERING

08-03-2021

Minutes of meeting

A complaint has been forwarded to department from the principal office on 8.03.2021. The issue is regarding the student named B.Nagaraju raised a complaint over the senior students for asking the his personal information.

Regarding the complaint HOD MECH has conducted the meeting and following discussion were made

- All the 5 final year students involved in this issue were accepted that they asked personal information of Nagaraju
 just to know where he is coming from because they also coming on same bus route.
- 2) And they assure that there is no intention for them to harass Nagaraju in any manner
- 3) HOD enquired about the final year students behavior in the class room to the class teacher and Mr. sonachalam class incharge told that those students behavior was good during class hours.
- 4) Therefore the HOD warned all the final year students and explained them regarding the ragging punishments and advised them not to involve in such cases in future.

Members present: Mr.Santhosh kumar ,Mr.Nageshwar,Abhilash chary and V.Sai krishna

Mead of Department Mechanical Engg.

HOD MECH

Nagaraju - Third year student

Final year students

Class incharge

PRINCIPAL
MAHAVEER
INSTITUTE OF SCIENCE & TECHNOLOGY
Bandlaguda, Hyd-500 005.

Date: 8 03 2022

The Principal, MIST. Bandlaguda, Hyderabad.

Sub: Complaint letter

Sir.

B. Nagarard Student of mech Dept. studying in the 111-11 Year I am writing this letter to complain about Seniors asked for Persona aning defails.

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Toursded to correaned to correaned to consider to correaned

I have identified that total H find year student we undolved in this issue. Mead of Department

Yours Faithfully,

PRINCIPAL MAHAVEER INSTITUTE OF SCIENCE & TECHNOLOGY Bandlaguda, Hyd-500 005.

meeting has been of 2021

meeting has been of 2021

conveyed on or & 2 day

conveyed on be a 2 day

miliary faculty should

miliary faculty

Present.

Date: 5 8 2020

To The Principal, MIST, Bandlaguda, Hyderabad.

Sub: Complaint letter

sir, 1, B. Shashidhag.	Student of <u>M</u> e	Dept. studying	in the <u>II</u> nd Year
I am writing this letter to complain about_	claves	on Yourns	wearnot
opened at time.			

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Issue has been taken
into consideration called
the concerned person [Attender]
of problem has been resolved.

Yours Faithfully,

Name:

PRINCIPAL
MAHAVEER
INSTITUTE OF SCIENCE & TECHNOLOGY
Bandlaguda, Hyd-500 005.

Mechanical Engo

Date: 4 7 2019

To The Principal, MIST, Bandlaguda, Hyderabad.

Sub: Complaint letter

1, B- Guptha, Student of Mech Dept. studying in the III-II Year

I am writing this letter to complain about Electricity Problem in Room NO: 235

I request you to please have a look at this matter and take necessary action accordingly.

Forwarded to concened to concened

Yours Paithfull

have udentified that
that
they wanted
to take they problem over it
electricity problem over it
electricity problem
to look over it
electri

Name:

MAHAVEER INSTITUTE OF SCIENCE & TECHNOLOGY Bandlaguda, Hyd-500 005.

Sub: Complaint letter

Sir, I, V. Vijay Bhwww Bhww Copstudent of mee truspept. studying in the Ind year I am writing this letter to complain about 142 rd year students requested for Total classes

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

I requested faculty Mr. Copal class to face entra tutorial class for 1st de 2nd year students Room no. 234 can be utilized for this purpose

Name:

Mechanical Engg

Date: 6/7/2020

To The Principal, MIST, Bandlaguda, Hyderabad.

Sub: Complaint letter

Sir,	N. JASH NANTH	+h
	1, 16E31A0487	_, Student ofECE_Dept. studying in theYear
l am	writing this letter to complain abou	t Some seniors asked
	for personal	information [change of Lunch time]

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Horwardel & Concerned

Class feecher.

Yours Faithfully,

Name:

June identified that total

5 Final year Student are iniduced

6 this laser

8/7/2020

PRINCIPAL ER

PRINCIPAL

PRINC

Date: 16 09 2017

Sub: Complaint letter

sir, K.Bhayath
SIR, K.Bhayath 1, 14631A0426, Student of ECE_Dept. studying in the3rdYear
I am writing this letter to complain about 7st Si 2nd year Students
sequested for tutorial classes.

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

I required the faculty Ms. Aystra I required the faculty Ms. Aystra thorial class for No 116 La 2n year stilled for him proport. Can be

Yours Faithfully,

Name:



PRINCIPAL

PRINCIPAL

MAHAVEER

INTIUIT OF SCIENCE & TICHNOLOGY

Bandlaguda, Hyd-500 005.

Date: 23 12 2016

Sub: Complaint letter

Sir,	A. Shiva Kumar	- 1
	1, 14E31 A 04 D 6 , Student of ECE	Dept. studying in theYear
l am v	writing this letter to complain about 3rd & 4th	Yr students requested
-	or extra Communication	on classes.

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Yours Faithfully,

A. SK

Name:

ECE POPULATION OF THE PROPERTY OF THE PROPERTY

PRINCIPAL
PRINCIPAL
MAHAVEER
MAHAVESTENHOLOGY
INSTITUTE OF SCIENCE & TECHNOLOGY
Bandlaguda, Hyd-500 005.

Date: 18 09 2018

Sub: Complaint letter

sir, By geddy Sqidevi	
1, 16€31 A 0 410 _ Student of €C€	_Dept. studying in theYear
I am writing this letter to complain about Requested	to clean the
washeyooms	

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Fwd to maintenance dept.

4 conducted a meeting with

the concerned person +

problem has been Resolved.

Name:

Yours Faithfully,



PRINCIPAL
PRINCI

Date: 07 -06-2021

Sub: Complaint letter

Sir,		C. Tejası	บเ๊ทโ		
	1,17	E31A0406,	, Student of	ECE_Dept. studying	in the 4th Year
l am wri	ting th	nis letter to complain al	bout Girl	students	requested
+0	Ŋ	sanitary	pads	disposal	Units.
		7	1	1	

I request you to please have a look at this matter and take necessary action accordingly.

Thanking You,

Jonnadad to wlowers

Yours Faithfully,

C. Tépaulai

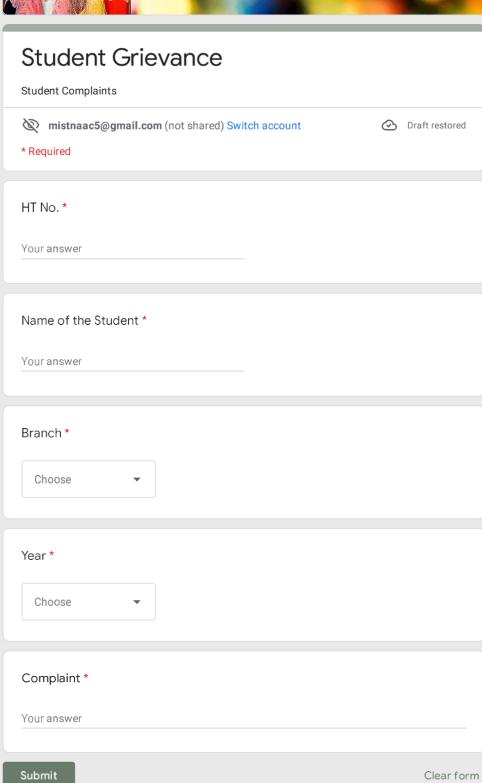
Name:



PRINCIPAL

To The Principal, MIST,			Date:
Bandlaguda, Hyderabad.			
	Sub: Complaint letter	•	
Sir,			
l,	, Student of	_Dept. studying in the	Year
I am writing this letter to complain about	<u>-</u>		
			·
I request you to please have a lo	ook at this matter and t	ake necessary action acc	ordingly.
Thanking You,			
		Yours F	aithfully,
		Name:	





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